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# RICOH ProcessDirector V3.2 and RICOH ProcessDirector Express V1.3 and V1.4 End of Software Maintenance Service and Support – Replacement Available

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## Overview

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RICOH ProcessDirector V3.2 and RICOH ProcessDirector Express V1.3 and V1.4 are being Withdrawn from Software Maintenance Service and Support on April 27, 2018.

## End of Software Maintenance and Support Dates

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- **End-of-Software Maintenance Service and Support Announce Date: October 28, 2016**
- **End-of-Software Maintenance Service and Support Effective Date: April 27, 2018**

The Replacement Program is shown in the following table.

Programs Being Withdrawn	Replacement Programs
RICOH ProcessDirector V3.2 (5765-H30)  RICOH ProcessDirector Express V1.3 and V1.4 (5765-H29)	RICOH ProcessDirector V3.3, V3.4, and V3.5 (5765-H30)

## Marketing channels

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- All Ricoh Regions

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